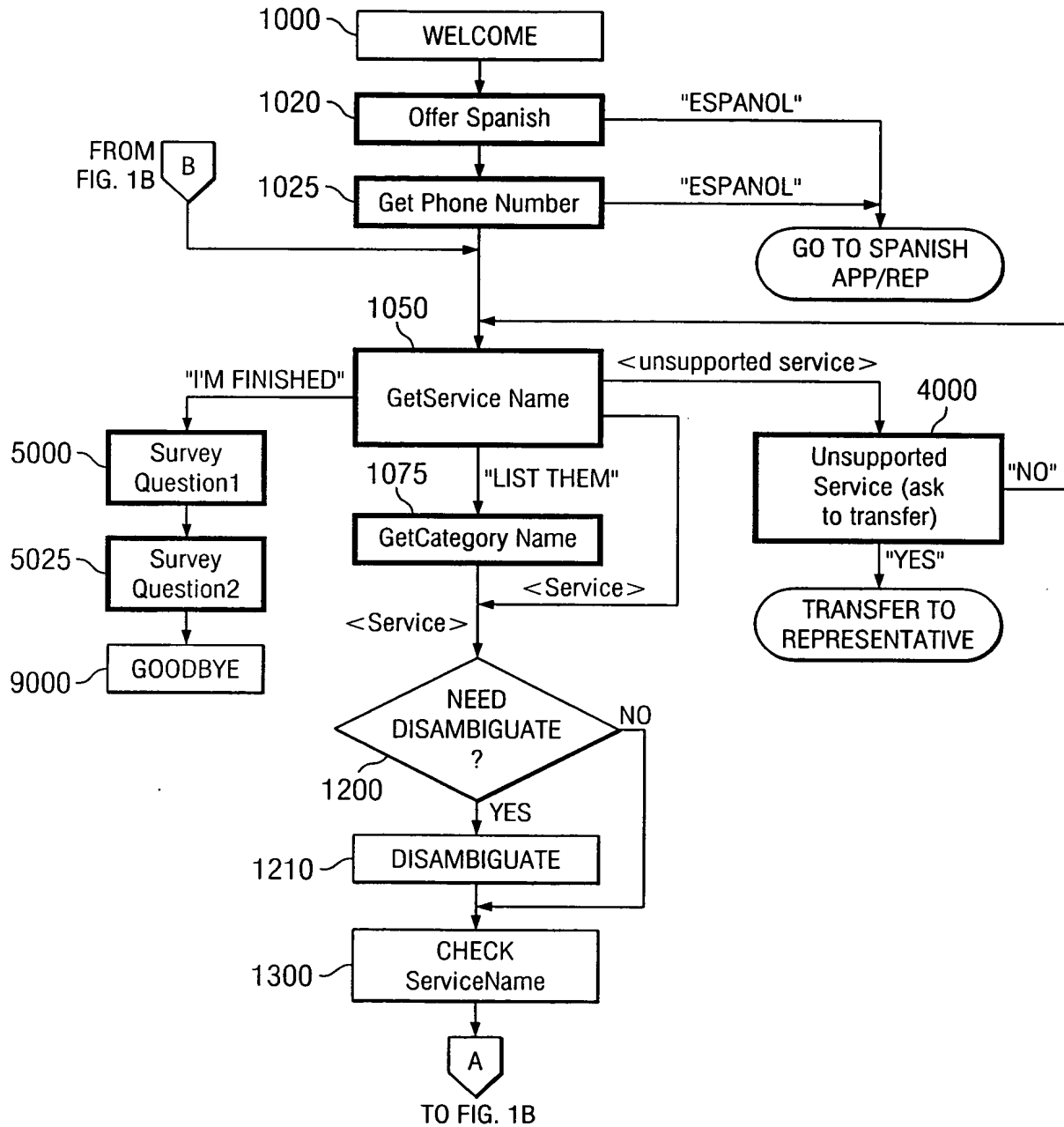


*FIG. 1A*



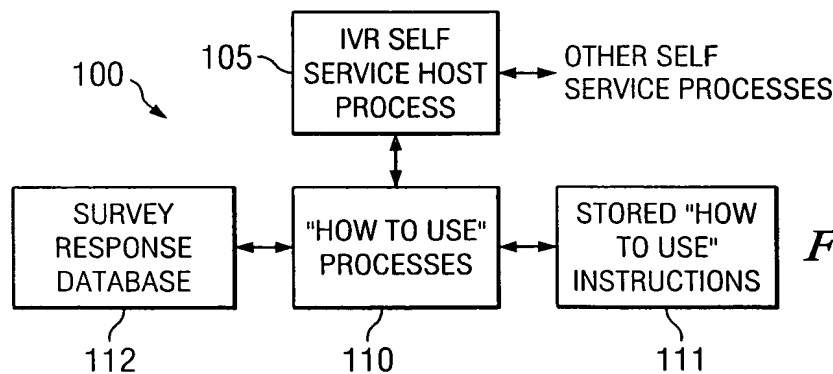
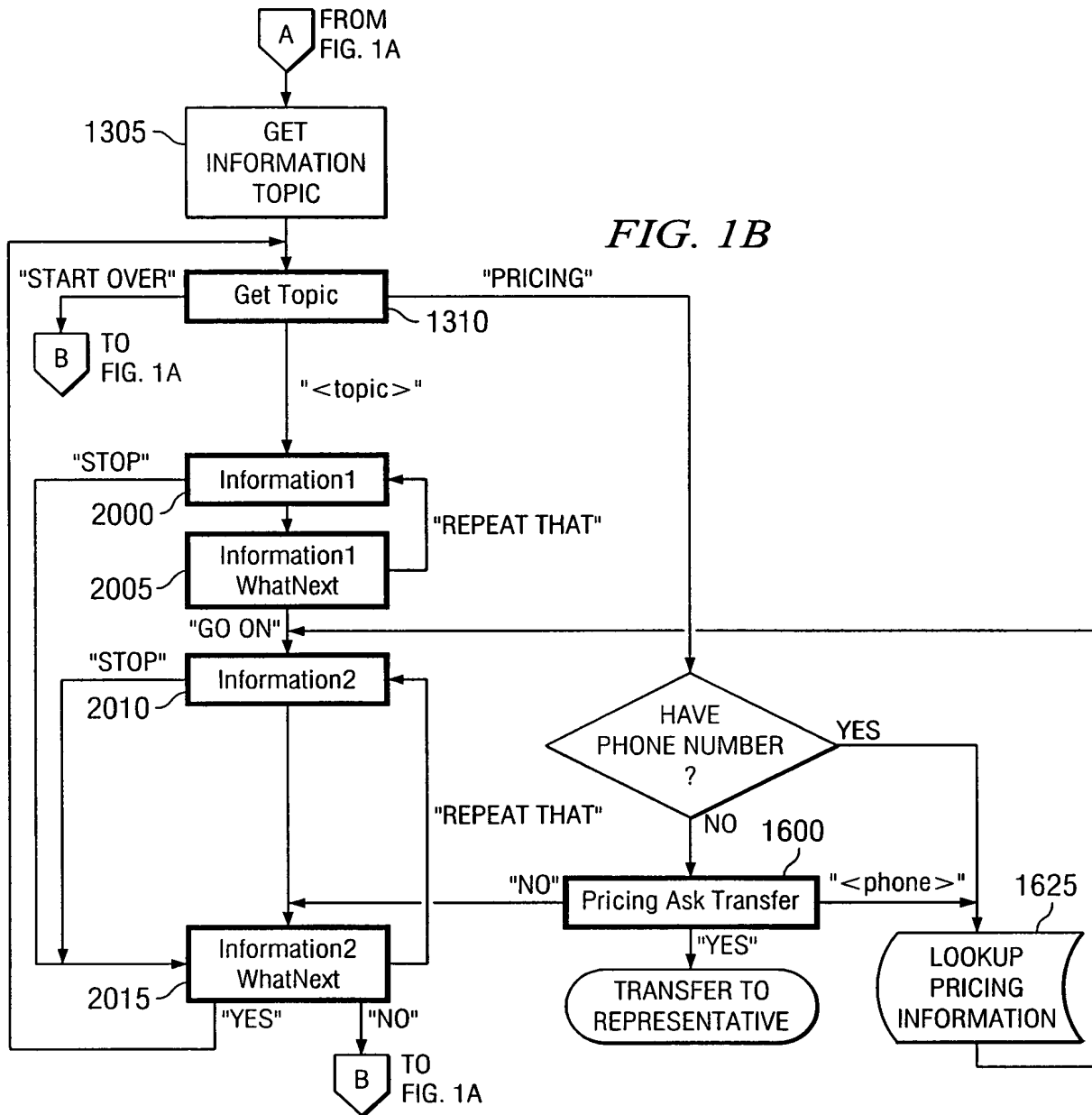
USER INTERFACE FOR "HOW TO USE"  
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SERVICE CALL CENTER

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FIG. 3

